

### **Water Services: New / Repair / Replacement:**

In response to several questions from our customer base over the last few months, please be assured that all our products **are** compliant with **all** appropriate Water Fittings Regulations (including WRAS, WRc, Kiwa approvals and Water Industry guidelines) and applicable European legalisation.

Customers choosing to use our products should be confident in the knowledge that when installed in accordance with our detailed instructions (and Water Regulations) compliance with Water Regulations will be deemed to have been met under Regulation 4 of the Water Supply (Water Fittings) 1999, the Water Supply (Water Fittings) Regulations (Northern Ireland) 2009 and the Water Supply (Water Fittings) (Scotland) Byelaws 2014.

Product approval references are as follows:

|               |  |
|---------------|--|
| Groundbreaker | WRAS Approval 1603046                    |
| Groundbreaker | WRc Approval PT/347/1213                 |
| Groundbreaker | WRc Reg. 4 Approval                      |
| INSUduct      | Exceeds standards laid down under BS5422 |
| SHaloduct     | Exceeds standards laid down under BS5422 |
| NRv2 & LoFlo  | WRAS Approval 1803802                    |

### **The Legal Bit:**

To comply with the Water Industry Legislation, we would advise that it is the responsibility of the property owner / installer / occupant to notify the Water Company in writing of works under Regulation 5 of the Water Supply (Water Fittings) Regulations 1999, the Water Supply (Water Fittings) Regulations (Northern Ireland) 2009 and the Water Supply (Water Fittings) (Scotland) Byelaws 2014, prior to the commencement of works. Use of graphics downloadable from our web site is encouraged in this respect.

If the water company has not responded to any such request within ten working days, consent is deemed to have been granted.

If such a request is rejected without appropriate reason, the consumer may have recourse to a formal complaint against the water company (to DEFRA/Welsh Assembly/DAERA) under Section 13 of the Water Supply (Water Fittings) Regulations 1999, the Water Supply (Water Fittings) Regulations (Northern Ireland) 2009 and the Water Supply (Water Fittings) (Scotland) Byelaws 2014.

It is also the responsibility of the home owner / installer / occupant to install apparatus to specification and in accordance with all appropriate legislation.

### **Practical Limitations:**

We are reminded that for protection against impact and frost and practical accessibility, water service pipes should be laid at no less than 750mm and no more than 1350mm deep.

If, however, for whatever reason, these criteria cannot be achieved (e.g. concrete footings, rock, culverts, drains, other utilities, complex foundations and structures, etc.) your water company will most likely grant permission to use our product range to overcome local problems. As stated above, please consult with your local water company prior to commencement of works.

We hope this information will provide you with sufficient detail to facilitate a smooth and efficient progression of work, but if you have any further questions, please contact us.