

# Steve Leigh & Associates Ltd – Trading as Groundbreaker Systems

## Order Dispatch & Delivery Policy Statement

### **Delivery Policy:**

Deliveries will normally be made within 5 working days of date of order to mainland UK, deliveries elsewhere to be quoted at time of order. If in doubt, please contact us at [sales@groundbreaker.co.uk](mailto:sales@groundbreaker.co.uk)

Wherever possible the company will make all deliveries at the same time, but cannot be held responsible for carrier's delivery schedules and third party involvement

If, for reasons beyond our control, all materials ordered are not immediately available, the Company reserves the right to make deliveries by instalments.

The Company reserves the right to review delivery charges for urgent / overnight and emergency deliveries, details available on request.

### **Acceptance of Goods:**

The Customer shall be deemed to have accepted any consignment of Goods unless it gives written notice of any alleged defect or non-receipt of goods within 7 calendar days of the delivery / invoice.

Allegedly defective goods must be returned at the Customer's expense to the Company for inspection.

If the goods are defective and not in accordance with warranties issued, the Company will refund the return carriage and, at its option, either replace them free of charge or refund the appropriate proportion of the purchase price.

This Condition states the entire liability of the Company under the above warranty and the Company shall be under no other liability whatsoever in respect of any defects in the Goods, whether contractual or otherwise, except to the extent that its exclusion is prohibited by law. Any implied conditions or warranties as to quality, descriptions, or samples are hereby excluded.

### **Cancellation:**

The Customer may not return any Goods, which comply with the contract unless the Company agrees to accept their return within 7 days of delivery.

In such a case the Customer shall pay the full return delivery charges and a handling fee at the Company's rate in force at that time.

Company registered in England No. 3837057

Registered Address:  
3 Fairways, Stuston, Suffolk, IP21 4AB